

A friendly chat when you need it most

Call our Friendship telephone service



Bank Workers Charity

Our new Friendship telephone service in partnership with Age UK can help you create new friendships, because sometimes, it's just nice to talk.



What's the Friendship telephone service?

As we get older, we may find we spend more time on our own. This can sometimes feel lonely, boring, or make us miss friends or family. That's why we've partnered with Age UK to provide group telephone calls for people connected to banking, aged 65 and over, who are affected by loneliness.



When, where, and how?

- You'll be placed in a group of up to 6 people
- Calls are free of charge, and take place on the same day and time each week
- There's no hassle in joining the call, all you need to do is answer the phone at the agreed time
- All calls will be supported by a trained facilitator from Age UK, and last an hour



How can I access the service?

If you're 65 or over with a banking background, or are a partner of someone who is, and would like to register your interest, please complete our online form.

www.bwcharity.org.uk/resource/friendship-telephone-service

If you need support in registering your interest, you can speak to a Client Adviser via our Live Chat or call our Helpline on 0800 0234 834 - we're open Monday to Friday from 9.00am to 5.00pm (except bank holidays).



"It's a lovely idea because there are so many people who can't get out very much like me. It stops people being lonely and we all look forward to these calls each week, it really helps to bring people together."

Supporting the banking community past and present

In partnership with

