

# The support we offer through our partnership with The OT Practice

The OT Practice, an independent Occupational Therapy specialist, have been providing independent expert support to our clients across the UK since 2014.

## The services we offer you

Through our partnership with The OT Practice, we've provided assessments and recommendations to our clients on safe equipment adaptations or treatment since 2014. Our services can include:

- Home assessment in all areas of daily life including; getting in and out of bed or chairs, managing the stairs, accessing the community and determining areas of difficulty and risk
- Discussions to help decide on possible solutions and to make recommendations, for example; stair lifts, specialist chairs and beds, scooters, wheelchairs or ramps
- Working with clients to source quotes for recommended solutions
- A dedicated paediatric team who will assess, advise and treat children who are affected by a wide variety of conditions in their home

## Client feedback

"The chair was delivered and it's absolutely perfect for my son's needs. What a difference this will make to us. I can't thank you enough for your support."

## What you can expect

Contact from a friendly professional expert who will organise an initial referral. The visitor will have enhanced DBS checks and photographic ID. You'll be able to have a family member or friend present and your visit will be at a time and date to suit you, including evenings and weekends.

## For more information

Call your Client Adviser on our free Helpline: **0800 0234 834** - we're open Monday to Friday from 9.00am to 5.00pm (except bank holidays).

## Confidentiality statement

The Bank Workers Charity and The OT Practice treat all personal data and information provided by you as confidential. We will not disclose any details to third parties without your express permission, unless required to do so for the safety and welfare of children and vulnerable adults, for audit requirements or if required by law.

**We're independent of banks and our support is provided in confidence.**

**Supporting the banking  
community past and present**

In partnership with

**The  
OTPractice**  
EXPERTS IN THERAPY