

The support we offer through our partnership with StepChange Debt Charity

StepChange Debt Charity is a debt support service who have over 30 years' experience providing expert advice and personal recommendations for debt solutions, tailored to suit your situation.

The services we offer you

Through our partnership with StepChange, we can provide you with the following support services as per your specific needs:

- Support with setting a personal budget that works for you
- Advice on suitable debt management options
- Advice on benefit overpayments
- Advice and support on equity release and mortgages

Client feedback

"Debt hung over me like a dark shadow. Knowing that I had you to support me made me feel much less anxious about everything."

What you can expect

Contact from a friendly professional expert through your choice of either online or telephone support. Through an assessment of your current financial situation, they'll provide impartial advice and guidance to help get your finances under control, and plan a future free from debt problems.

For more information

You can talk to a Client Adviser via our Live Chat or call our free and confidential Helpline on **0800 0234 834** - we're open Monday to Friday from 9.00am to 5.00pm (except bank holidays).

Confidentiality statement

The Bank Workers Charity and StepChange treat all personal data and information provided by you as confidential. We will not disclose any details to third parties without your express permission, unless required to do so for the safety and welfare of children and vulnerable adults, for audit requirements or if required by law.

We're independent of banks and our support is provided in confidence.

**Supporting the banking
community past and present**

In partnership with

StepChange
Debt Charity