



Renovo, one of the UK's leading providers of career transition and job search support, have worked with us to provide tools and support to help our clients find their next job since 2015.

# The services we offer you

Through our partnership with Renovo, we can support you with a range of services to help you transition career or find your next job.

Our service could include:

- Access to a career coach, via phone, email or Skype
- CV, application and interview development
- Support in developing effective recruiter relationships
- Help to optimise your digital presence
- Access to online tools like CV builder, interview simulator and company research tools

### Client feedback

"My career coach was fantastic. My coach helped me with my supporting statement, CV and interview preparation. I now have a job thanks to the support from my coach and I am very pleased with the role."

# What you can expect

An initial telephone consultation from a career coach with planning sessions to create a personalised career plan. Unlimited access to a personal career coach for three months and access to a digital career development support tool.

#### For more information

You can talk to a Client Adviser via our Live Chat or call our free and confidential Helpline on **0800 0234 834** - we're open Monday to Friday from 9.00am to 5.00pm (except bank holidays).

## **Confidentiality statement**

The Bank Workers Charity and Renovo treat all personal data and information provided by you as confidential. We will not disclose any details to third parties without your express permission, unless required to do so for the safety and welfare of children and vulnerable adults, for audit requirements or if required by law.

We're independent of banks and our support is provided in confidence.

In partnership with

# Supporting the banking community past and present

