

# The support we offer through our partnership with Law Express

Law Express is an independent legal advice telephone service who provides our clients with information and guidance on a wide range of legal matters.

## The services we offer you

Through our partnership with Law Express, we provide you with a wide range of support and advice via telephone. Amongst others, the following subject areas are covered:

- Debt
- Employment
- Family (divorce, separation and children)
- Property, tenancy and landlord
- Will and probate
- Power of attorney
- Personal injury
- Criminal law

## Client feedback

“It was even better than I expected. A lawyer called me back so quickly and explained everything very clearly.”

## What you can expect

A support service provided by non-practicing solicitors who each have at least 5 years' legal experience. They will provide quick to access, easy to understand, information and advice.

## For more information

You can talk to a Client Adviser via our Live Chat or call our free and confidential Help-line on **0800 0234 834** - we're open Monday to Friday from 9.00am to 5.00pm (except bank holidays).

## Confidentiality statement

The Bank Workers Charity and Law Express treat all personal data and information provided by you as confidential. We will not disclose any details to third parties without your express permission, unless required to do so for the safety and welfare of children and vulnerable adults, for audit requirements or if required by law.

**We're independent of banks and our support is provided in confidence.**

**Supporting the banking  
community past and present**

In partnership with

**LAWEXPRESS**  
Legally speaking